Student ACCESS SURVEY OF SERVICES

Please take a few minutes to evaluate our services by sharing your honest opinions on this questionnaire. All responses will be kept confidential. Thank you for your time.

1. What is your major? ______________________________
2. Do you know what your disability is? □ yes □ no
3. Are you more aware of your academic strengths and weaknesses since receiving services from Student ACCESS? □ yes □ no
4. Are you more aware of your rights as a (including applicable laws) student/adult with a disability since receiving services from Student ACCESS? □ yes □ no
5. Disability documentation requirements were clear to me. □ yes □ no
   If no, please explain.
6. Disability service providers were helpful in setting up my accommodations. □ yes □ no
   If no, please explain.
7. Accommodations were set up in timely manner for me to use. □ yes □ no
   If no, please explain.
8. My accommodations contributed to my academic progress. □ yes □ no
   If no, please explain.
9. Student ACCESS promoted a positive/realistic attitude towards my academic participation. □ yes □ no
   If no, please explain.

Overall satisfaction and quality of services provided by Student ACCESS

☐ poor    ☐ average    ☐ good    ☐ excellent

Are you enrolled or planning to enroll in the upcoming semester? □ yes □ no
If no, please share why and what will you be doing?

What are the most important things that contributed to your success at HCC?

What are the biggest obstacles to your success at HCC?

In what ways can HCC improve its disability services to students?