

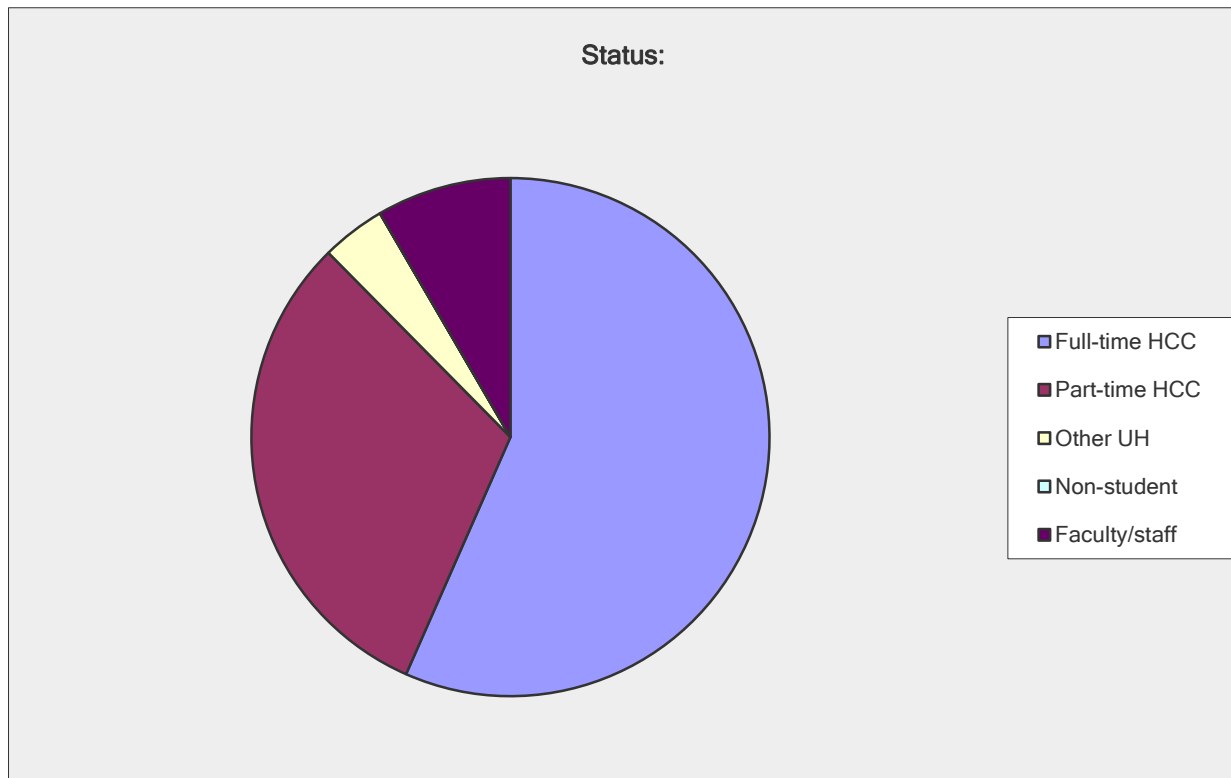
HCC Library User Survey : Fall 2013

Question 1

Status:

Answer Options	Response Percent	Response Count
Full-time HCC	56.6%	128
Part-time HCC	31.0%	70
Other UH	4.0%	9
Non-student	0.0%	0
Faculty/staff	8.4%	19

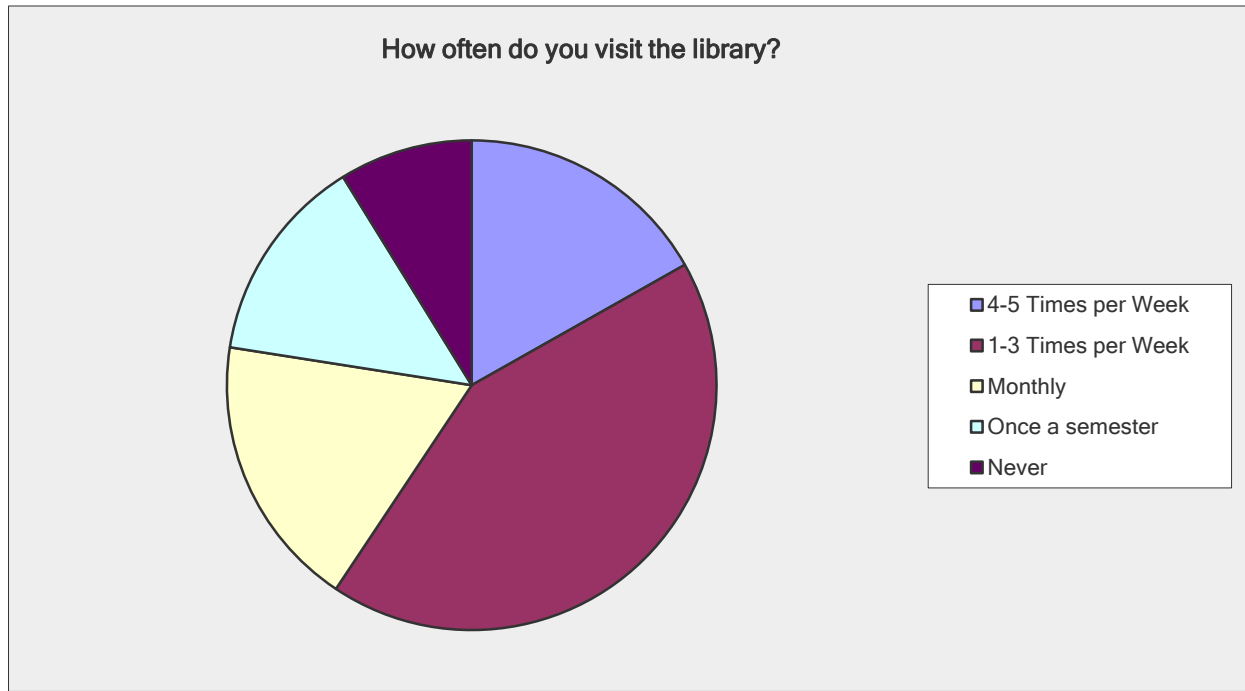
*answered question* 226  
*skipped question* 0



HCC Library User Survey : Fall 2013

Question 2

How often do you visit the library?		
Answer Options	Response Percent	Response Count
4-5 Times per Week	16.8%	38
1-3 Times per Week	42.5%	96
Monthly	18.1%	41
Once a semester	13.7%	31
Never	8.8%	20
If "never", why?		21
<i>answered question</i>		<b>226</b>
<i>skipped question</i>		<b>0</b>



HCC Library User Survey : Fall 2013

Question 3

For each of the following statements, please indicate the degree to which you agree/disagree.  
 SA = Strongly Agree      A = Agree      D = Disagree      SD = Strongly Disagree  
 DK/DU = Don't Know or Don't Use

Answer Options	SA	A	D	SD	DK/DU	Response Count
I am generally satisfied with the hours the library is open.	108	81	10	8	19	226
The library provides an adequate number of study areas.	126	66	9	2	23	226
The library staff are approachable and professional.	132	65	5	2	22	226
I feel comfortable being in the library.	139	62	6	2	17	226
The library staff give adequate answers to my questions.	120	66	8	2	30	226
The library website is informative and useful for my research.	115	60	7	1	43	226
Library guides (online and print) are informative and useful for my research. (MLA/APA style, Guide to Hawaii Voyager, etc.)	112	62	5	1	46	226
I am able to use the online catalog, Hawaii Voyager, to find the books I need.	96	65	10	3	52	226
I am able to locate the materials I need (books, magazines, etc.) in the library.	101	78	6	0	41	226
I usually find enough books (print & e-books) to meet my course needs.	91	71	11	4	49	226
I usually find enough magazine/journal/newspaper articles (print & online from library databases) to meet my course needs.	95	67	6	4	54	226
<i>answered question</i>						226
<i>skipped question</i>						0

HCC Library User Survey : Fall 2013

Question 4

For each of the following statements, please indicate the degree to which you agree/disagree.  
 SA = Strongly Agree      A = Agree      D = Disagree      SD = Strongly Disagree  
 DK/DU = Don't Know or Don't Use

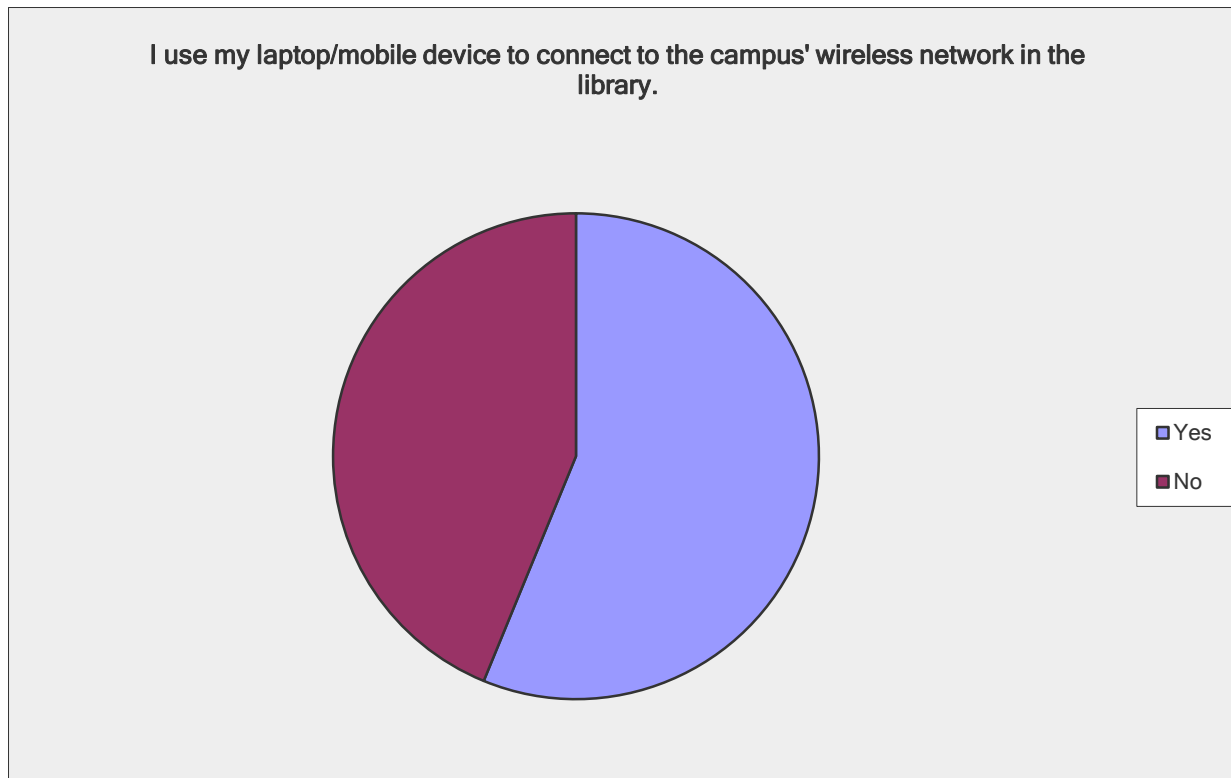
Answer Options	SA	A	D	SD	DK/DU	Response Count
I am generally satisfied with obtaining items from other UH System Libraries via HCC Library (IntraSystem Loan).	83	61	4	3	75	226
The library's instructional sessions have increased my ability to do research and use library resources.	89	56	12	2	67	226
The computer resources in the library contribute to my success at the college.	107	65	4	3	47	226
I am generally satisfied with the computer printing in the library.	77	57	12	4	76	226
Color printing would assist in my college course work.	86	49	11	4	76	226
I am generally satisfied with the library's photocopiers.	71	57	6	3	89	226
<i>answered question</i>						226
<i>skipped question</i>						0

HCC Library User Survey : Fall 2013

Question 5

I use my laptop/mobile device to connect to the campus' wireless network in the library.

Answer Options	Response Percent	Response Count
Yes	56.2%	127
No	43.8%	99
<i>answered question</i>		226
<i>skipped question</i>		0

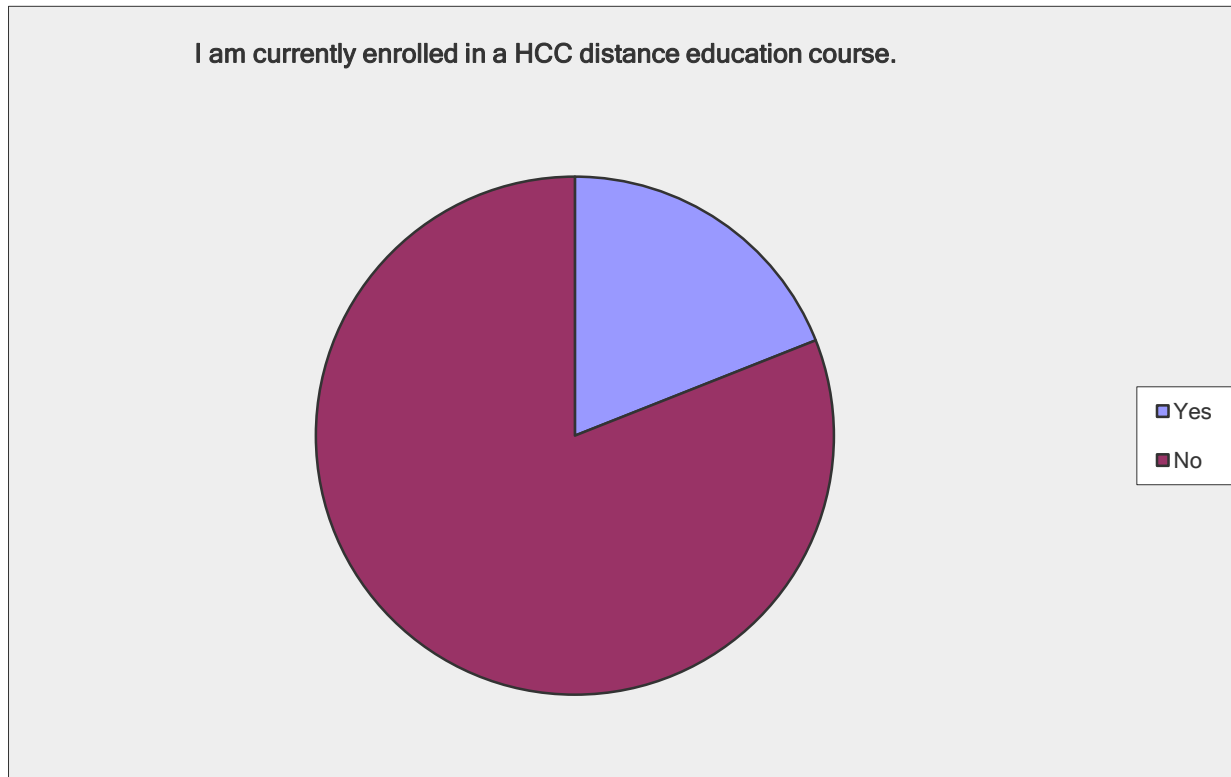


HCC Library User Survey : Fall 2013

Question 6

I am currently enrolled in a HCC distance education course.

Answer Options	Response Percent	Response Count
Yes	19.0%	43
No	81.0%	183
<i>answered question</i>		226
<i>skipped question</i>		0



HCC Library User Survey : Fall 2013

Question 7

If you are enrolled in a HCC Distance Education (DE) course, please rate the quality of support you receive from the LIBRARY for this distance education course. (If you are not enrolled in a DE course, please select Not Applicable for your response to this question.)

Answer Options	Response Percent	Response Count
Excellent	9.7%	22
Good	7.5%	17
Fair	2.2%	5
Poor	0.0%	0
Not Applicable	80.5%	182
<i>answered question</i>		<b>226</b>
<i>skipped question</i>		<b>0</b>

