

# Assessment Townhall Meeting

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August 15 ~ 12-1pm ~ 2-201



# Overview

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I. Increasing focus on learning outcomes

II. Assessment directions

III. Assessment and equity

IV. Assessment in action

V. Takeaways





# I. Increasing focus on learning outcomes

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## Learning assessment at UNESCO

Ensuring effective and relevant learning for all

# I. Increasing focus on learning outcomes



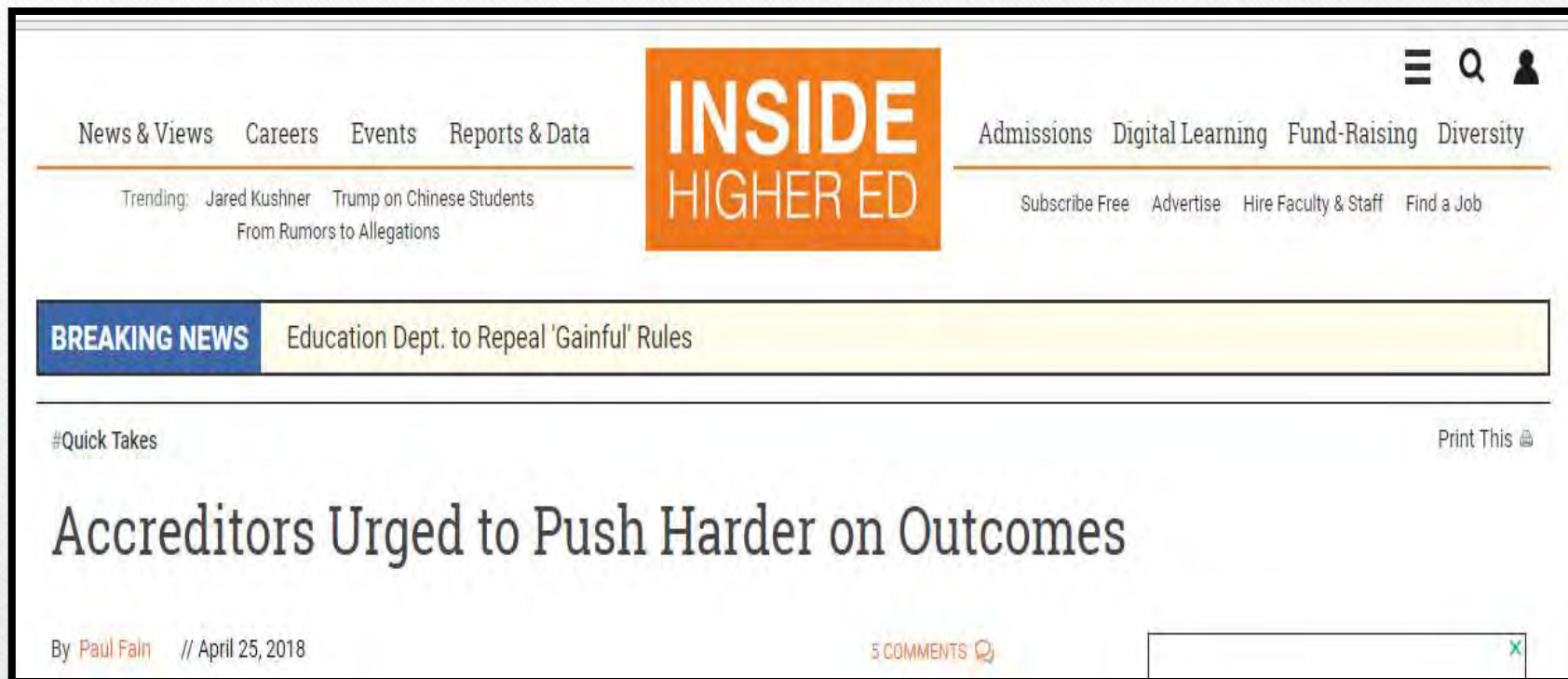
Number 62, December 6, 2017

**HIGHER EDUCATION ACT REAUTHORIZATION BILL INTRODUCED IN U.S. HOUSE OF REPRESENTATIVES**

Federal recognition standards would now focus, first and foremost, on “student and educational outcomes.”



# I. Increasing focus on learning outcomes



The screenshot shows the homepage of Inside Higher Ed. At the top, there is a navigation bar with links for News & Views, Careers, Events, Reports & Data, Admissions, Digital Learning, Fund-Raising, and Diversity. The main logo "INSIDE HIGHER ED" is prominently displayed in the center. Below the navigation bar, there is a section for trending topics, including Jared Kushner and Trump on Chinese Students. A breaking news banner highlights the Education Dept. to Repeal 'Gainful' Rules. The main article featured is "Accreditors Urged to Push Harder on Outcomes" by Paul Fain, dated April 25, 2018. The article has 5 comments and a comment box is visible at the bottom right.

News & Views Careers Events Reports & Data

Trending: Jared Kushner Trump on Chinese Students  
From Rumors to Allegations

**INSIDE  
HIGHER ED**

Admissions Digital Learning Fund-Raising Diversity

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**BREAKING NEWS** Education Dept. to Repeal 'Gainful' Rules

#Quick Takes Print This

## Accreditors Urged to Push Harder on Outcomes

By Paul Fain // April 25, 2018

5 COMMENTS

# I. Increasing focus on learning outcomes

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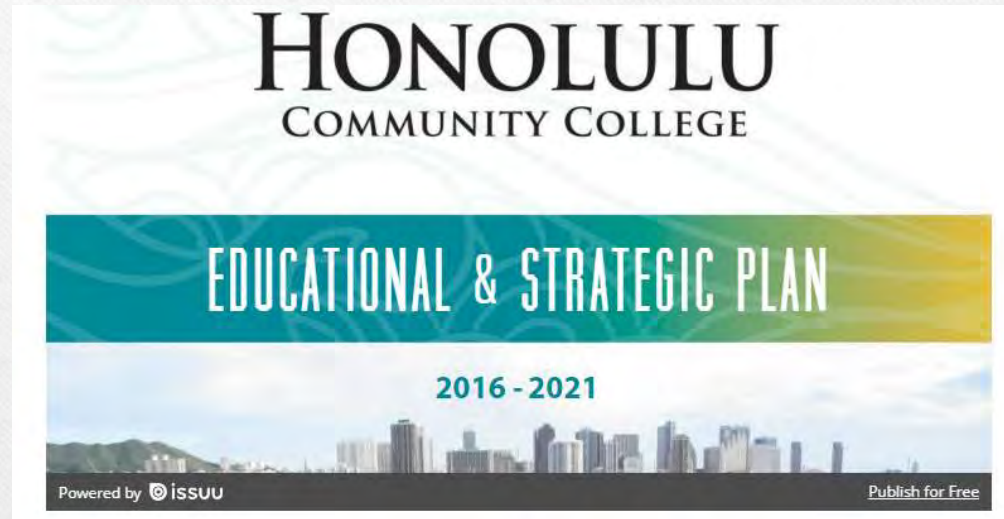
## Equity Gaining Emphasis in Assessing Student Outcomes

February 11, 2018 | :



# I. Increasing focus on learning outcomes

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“assessment [and ....] will serve as the primary indicators for success.”



# I. Increasing focus on learning outcomes

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**2018-2019:  
Year of purposeful engagement**





## **II. Assessment directions**

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- 1. Assessment Task Force: Your rep and support**





## 2018-2019 COMMITTEE ASSIGNMENTS

Search here...



### ASSESSMENT TASK FORCE (ASTF) \*

- Institutional Assessment Specialist: Chiara Logli (chair)
- Accreditation Liaison Officer: Jeff Stearns
- Institutional Research: Steven Shigemoto
- Academic Support: Stefanie Sasaki
- Administrative Services: Jamie Hernandez
- Communication/External Affairs/Design: ...
- ITS: William Becker
- PCATT: Beryl Morimoto
- Student Services: Erica Balbag-Gerard
- Hawaiian Programs: Ka'iulani Murphy
- Humanities/Social Sciences: John Delay
- Language Arts: Conrad Maddox
- Math/Natural Sciences: Brent Rubio
- Tech 1: Bob Perkins
- Tech 2: Eric Lagrimas

## II. Assessment directions

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This year, the AsTF will develop:

- Assessment policy and procedures
- Assessment Management System fields (KSCM/Banner/Laulima)
- New forums for assessment discussions: Talk Story, portion of division meeting, symposium.
- Assessment Ambassadorial/Leadership Institute



## II. Assessment directions

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1. Assessment Task Force
2. Assessment webpage: For info, resources, links.



## INSTITUTIONAL ASSESSMENT

E komo mai! Mahalo for visiting the Institutional Assessment page! The assessment office engages in systematic assessment of learning and service outcomes in order to create continuous opportunities for improvement in student success. Assessment is an ongoing and interactive process consisting of the following steps:

1. Defining the outcomes.
2. Determining appropriate methods to assess the outcomes.
3. Gathering evidence of the outcomes.
4. Analyzing the evidence.
5. Using this information to improve student learning and evolve the program/service.

OUTCOMES

SLO STREAMLINING IN KSCM (BY MID-SEPTEMBER)

METHODS

EVIDENCE

ANALYSIS

IMPROVEMENT

Please contact us if you have questions. We are happy to support you!

Chiara Logli, Ph.D.  
Faculty/Institutional Assessment Specialist



## II. Assessment directions

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1. Assessment Task Force
2. Assessment webpage
3. Outcome transparency: KSCM, syllabi, web, files, everywhere.





**ILO**

**PLO**

**SLO/SAO**





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### OUTCOMES

Our institution has established learning outcomes at three levels:

#### 1. Non-instruction level: Service Area Outcomes (SAOs)

Constituents achieve SAOs [PDF] after participating in a particular experience, including students, staff, faculty, and any other participants.

#### 2. Course level: Student Learning Outcomes (SLOs)

Students achieve SLOs after completing a course. All faculty are required to use the SLOs from the Kualii Student Curriculum Management System (KSCM) and list them on the course syllabi.

#### 3. Program level: Program Learning Outcomes (PLOs)

Students achieve PLOs [PDF] after completing a specific degree or path of study.

#### 4. College level: Institutional Learning Outcomes (ILOs)

Students achieve ILOs [PDF] across all disciplines, through both instructional and non-instructional support.



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Students achieve [PLOs \[PDF\]](#) after completing a specific degree or path of study.

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Students achieve [ILOs \[PDF\]](#) across all disciplines, through both instructional and non-instructional support.

## II. Assessment directions

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1. Assessment Task Force
2. Assessment webpage
3. Outcome transparency
4. **Assessment methods: Embedded in our assignments, activities, materials.**





HOW TO  
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### 🏆 OUTCOMES

### 🏆 SLO STREAMLINING IN KSCM (BY MID-SEPTEMBER)

### 📋 METHODS

Once the SLOs and SAOs are created, faculty and staff determine how to assess them and what criteria will be used for success. There are two kinds of assessment:

1. **Direct assessment** methods require participants to demonstrate knowledge/skills and provide data that directly measure achievement of expected outcomes. In many cases, the same instruments that are used for grading are adapted to provide data on SLO assessment—this is known as embedded assessment. [Examples \[PDF\]](#) include embedded questions, lab tasks, and projects.
2. **Indirect assessment** methods require that faculty and staff infer participant abilities from sources other than observable evidence. Often this involves participants self-reporting their learning. [Examples \[PDF\]](#) include various types of surveys.

Both methods are valid, although indirect methods alone are often considered insufficient in providing evidence in instructional areas.

## II. Assessment directions

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1. Assessment Task Force
2. Assessment webpage
3. Outcome transparency
4. Assessment methods
5. **Assessment evidence: Ongoing SLO/SAO assessment according to your division forms/filing.**



## EVIDENCE

Please email us your SLO/SAO reports and syllabi, if not done yet!

### 1. Syllabi: Fall 2017 Listing

- a. [Arts and Humanities, Social Sciences \[PDF\]](#): Received 37/37 Syllabi (Complete!).
- b. [Communication and Services \[PDF\]](#): Received 86/94 Syllabi.
- c. [Hawaiian Programs \[PDF\]](#): Received 10/10 Syllabi (Complete!).
- d. [Language Arts \[PDF\]](#): Received 24/24 Syllabi (Complete!).
- e. [Math and Natural Sciences \[PDF\]](#): Received 51/51 Syllabi (Complete!).
- f. [Transportation and Trades \[PDF\]](#): Received 76/81 Syllabi.

### 2. SLO/SAO reports: Schedule

- a. [Arts and Humanities, Social Sciences \[PDF\]](#): Received 61/66 SLO Reports.
- b. [Communication and Services \[PDF\]](#): Received 96/164 SLO Reports.
- c. [Hawaiian Programs \[PDF\]](#): Received 14/14 SLO Reports (Complete!).
- d. [Language Arts \[PDF\]](#): Received 56/56 SLO Reports (Complete!).
- e. [Math and Natural Sciences \[PDF\]](#): Received 68/86 SLO Reports.
- f. [Transportation and Trades \[PDF\]](#): Received 199/233 SLO Reports.
- g. [Academic Support \[PDF\]](#): Received 7/7 SAO Reports (Complete!).
- h. [Administration \[PDF\]](#): Received 4/4 SAO Reports (Complete!).
- i. [Communications and External Affairs \[PDF\]](#): Received 2/2 SAO Reports (Complete!).
- j. [Information Technology Services \[PDF\]](#): Received 6/6 SAO Reports (Complete!).
- k. [Office of Continuing Education \[PDF\]](#): Received 1/1 SAO report (Complete!).
- l. [Student Services \[PDF\]](#): Received 7/7 SAO Reports (Complete!).

### 3. [SLO/SAO Assessment: Samples \[PDF\]](#)



**Honolulu Community College**  
**Student Learning Outcomes (SLO) Assessment Inventory**  
**Course Level Assessment**

Course Title & Number: Geography 122: The Geography of Hawai'i  
 Submitted by: John DeLay  
 Course Delivery Method: On Campus

Division: Social Sciences  
 Date Submitted: 1/24/16  
 Goal: 70% correct

Course Student Learning Outcomes (as stated on syllabus)	Assessment method used to determine success	Summary of data collected Spring 2015	How were the results of this assessment used to improve student learning?	Course SLO is linked to which PLO*?
1. Identify principal locations in the Pacific, and physical and cultural features in Hawai'i by their Hawaiian names.	Exam Question: Which mountain or mountain range is labeled 5?	Responses: 88% responded correctly: Haleakalā	Over 70% responded correctly. No change made.	3, 5
2. Explain the unique aspects of Hawai'i's natural history, and the relationship between Hawaiian environments and their flora and fauna, and the human impact on the environment.	Exam Question: The percentage of native flowering plants found only in Hawai'i is ___?	Responses: 54% responded correctly: 90%	The previous semester the response rate was 100%. Revising the wording in the study guide for Spring 2016 as previous wording referred to number no percentages. Also added to an additional section in the study guide to reflect course coverage.	3

C	D	E	F	G	H	I	J	K	L	M	N
2.Course	3.CRN	4. Instructor	5.Semester (Fall / Spring only)	6.Year	7.Face-to-face: O:Onlin	8.SLO associated	9.PLO linkage	10.How was SLO assessed	11.# and % of students meeting SLO	12.What you tried new and worked well t	13.What you need to change next time to meet SLO
AI 150	21897	Diaz O	Fall	2014	F	SLO 7 Appreciate the complexities	1,2	Final exam question	14/15=93%	I started a field	Change officer for better
AI 150	21897	Diaz O	Fall	2015	F	SLO 8 Understand the importance	2	Final exam question	18/19=95%	Change officer	Add a different area of the
AI 150	21897	Diaz O	Fall	2016	F	SLO 9 Articulate an understanding	3	Final exam question	17/17=100%	Add a different	Add a female perspective by
AI 200	21899	Diaz O	Fall	2014	F	SLO 1 Demonstrate a basic	6	Quiz#1	20/22=91%	First semester	SLO was met
AI 200	21899	Diaz O	Fall	2015	F	SLO 1 Demonstrate a basic	6	Quiz#1	16/17=94%	Group Review	SLO was met
AI 200	23172	Diaz O	Spring	2015	F	SLO 1 Define the exclusionary rule	6	Quiz#2	14/15=93%	Group Review	SLO was met
AI 200	23172	Diaz O	Spring	2016	F	SLO 1 Define the law of arrest, the	6	Midterm Exam	22/26=85%	Group Review	SLO was met
AI 200	23172	Diaz O	Spring	2017	F	SLO 1 Demonstrate a basic	6	Midterm Exam	20/20=100%	Group Review	SLO was met
AI 208	21900	Diaz O	Fall	2015	F	SLO 1 Describe the various	6	Midterm Exam	26/26=100%	First Semester	SLO was met
AI 208	21900	Diaz O	Fall	2016	F	SLO 2 Describe the impact of	4	Midterm Exam/Group	17/17=100%	Group Review	Maybe give questions on
AI 220	24601	Diaz O	Spring	2015	F	SLO 1 Understand from a	6	Written Exam #1	15/18=83%	First time	SLO was met
AI 224	22285	Diaz O	Fall	2016	F	SLO 1 Describe the historical	6	Quiz#1	12/12=100%	First semester	SLO was met
AI 224	22285	Diaz O	Spring	2017	F	SLO 2 Articulate a fundamental	4	Quiz#2	14/14=100%	Have students	SLO was met
AI 233	24602	Diaz O	Spring	2015	F	SLO 1 Discuss several	3	Midterm Exam	10/11=91%	First time	SLO was met
AI 233	24602	Diaz O	Spring	2015	F	SLO 1 Discuss several	3	Midterm Exam	10/11=91%	First time	SLO was met
AI 235	22079	Diaz O	Fall	2015	F	SLO 4 Identify and describe the	1,8	Quiz#2	10/11=91%	First semester	SLO Objectives were met
AI 235	22079	Diaz O	Fall	2016	F	SLO 5 Explain the definitions and	8	Quiz#1	13/13=100%	Had students	SLO Objectives were met
AI 280	24603	Diaz O	Spring	2015	F	SLO 1 Gather appropriate	4	Students writing and	14/14=100%	First semester	SLO was met
AI 280	24603	Diaz O	Spring	2016	F	SLO 2 Construct an effective	6	Students conducted	11/17=65%	Survey	Assist students with conduct
AI 280	24603	Diaz O	Spring	2017	F	SLO 3 Collect data	1	Students conducted	10/11=91%	Assist students	SLO was met
CENT 110	24310	Chintabathina, S	Spring	2017	F	SLO 1: Write simple programs that	2	In class 4	20/20=100%	First time	
CENT 110	24310	Chintabathina, S	Spring	2017	F	SLO 2: Explain the steps involved	1	In class 5	18/20=90%		Give more time for students
CENT 110	24310	Chintabathina, S	Spring	2017	F	SLO 3: Solve simple problems and	2	Homework 6	17/20=85%		Give model examples on
CENT 110	24310	Chintabathina, S	Spring	2017	F	SLO 4: Write, test and debug	3	Presentation 4	18/20=90%		
CENT 110	24310	Chintabathina, S	Spring	2017	F	SLO 5: Describe how	8	Final Project	19/20=95%		Introduce projects earlier in
CENT 110	24310	Chintabathina, S	Spring	2017	F	SLO 6: Be able to create simple	1	Homework 2	17/20=85%		
CENT 112	23952	Ross J	Spring	2014	F	Be able to read some basic	PLO 2 -	Quiz	18/18 = 100%		
CENT 112	23952	Ross J	Spring	2014	F	Know and follow safety	PLO 5 -	Lab	19/19 = 100%		
CENT 112	23952	Ross J	Spring	2014	F	Know how to use a variety of test	PLO 3 - Use	Lab	13/13 = 100%		

## Key questions:

- How do we assesses.
- How many students met, did not meet, SLO/SAO.
- What is working well.
- What can be adjusted for improvement.



## II. Assessment directions

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1. Assessment Task Force
2. Assessment webpage
3. Outcome transparency
4. Assessment methods
5. Assessment evidence
- 6. Assessment analysis of SLO/SAO reports**



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 OUTCOMES

 SLO STREAMLINING IN KSCM (BY MID-SEPTEMBER)

 METHODS

 EVIDENCE

 ANALYSIS

While your SLO/SAO assessment support teaching/learning in your classroom, we take your collective data and analyze them according to ACCJC. We have analyzed both your numerical and textual insights, and found so many wonderful practices across campus! You can find them on page 2 of [Evidence for ACCJC: Assessment](#) [PDF].

Much more to come once we choose and launch our new Assessment Reporting System!



# Assessment Management System (AMS) committee

- John Delay (University College)
- Robert Perkins (Tech I)
- Vern Takebayashi (Tech II)
- Zane Nedbalek (Information Technology Services)
- Steven Shigemoto (Policy, Planning, Institutional Research)
- Chiara Logli (Institutional Assessment)

## II. Assessment directions

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1. Assessment Task Force
2. Assessment webpage
3. Outcome transparency
4. Assessment methods
5. Assessment evidence
6. Assessment analysis
- 7. Assessment for improvement**





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 ANALYSIS

 IMPROVEMENT

Action plans related to assessment findings develop in a variety of contexts, including:

1. **Assessment trainings:** [RSVP for our Fall 2018 workshops!](#) Archives: [Assessment Needs Survey \[PDF\]](#), [Introduction to learning outcomes and curriculum maps \[PDF\]](#), [SLO-PLO updates: Process](#), [SLO-PLO updates: KSCM proposal](#).
2. **Assessment Townhalls:** [Spring 2018 \[PDF\]](#).
3. **Assessment Taskforce:** [Membership](#), [Minutes](#).
4. **Assessment consultations:** Call, email, or meet with me to set up one-on-one or departmental training.
5. **Faculty development (face-to-face instruction):** Email Roya M. Maroufkhani Dennis, Faculty Support Coordinator, at [roya@hawaii.edu](mailto:roya@hawaii.edu).
6. **Faculty development (online instruction):** Email Ross Egloria, Distance Learning Coordinator, at [egloria@hawaii.edu](mailto:egloria@hawaii.edu) or <https://www.honolulu.hawaii.edu/distance>.
7. **Reflections:** Instructor/staff's self-reflection, collaborations with colleagues, discussions in faculty/staff meetings. Example from [instructional \[PDF\]](#) and [non-instructional \[PDF\]](#) units.

# Year of Purposeful Engagement | Fall 2018

## Professional Development Opportunities

- [T2EL] Teachers and Educators Talk Learning: Roya M. Dennis | roya@hawaii.edu
- [FDC] Faculty Development Committee | roya@hawaii.edu
- Assessment: Chiara Logli | logli@hawaii.edu
- My Success & iPASS: Rachel Mullins Veney | rmullins@hawaii.edu
- Mali'uka'ai: A Hawaiian Cultural Series: Hau'oli Lorenzo-Elarco | jelarco@hawaii.edu

### August

- Laulima Drop-In Support: Tues. 14, 3-4:30pm [2-401]
- FDC: Campus Resource Tour: Wed. 15, 3-4pm [Arch between Bldg 2 & 7]
- Assessment: Developing Learning Outcomes: Mon. 27, 2:30-3:30 pm & Tues. 28, 10-11am [2-214]
- My Success & iPASS Training: Wed. 29, 2:30-3:30pm & Thurs. 30, 10-11am [2-401]
- FDC: Dossier Workshop on Pagination, Organization and Appendices w/ Brent Rubio: Fri. 31, 9-10:30am [2-214]

### September

- My Success & iPASS Training:  
Wed. 5, 2:30-3:30pm & Fri. 7, 9-10am [2-401]
- Faculty Development Outcomes Panel Discussion:  
Fri. 7, 2:30-3:30pm [2-201]
- T2EL: How I Support Students in Becoming Students:  
Mon. 10, 2:30-3:30pm & Tues. 11, 10-11am [2-214]
- T2EL: How I Use My Success and Coaching:  
Mon. 17, 2:30-3:30pm & Tues. 18, 10-11am [2-214]
- Assessment: Creating an Assessment Plan:  
Mon. 24, 2:30-3:30pm & Tues. 25, 10-11am [2-214]
- Mali'uka'ai:  
Mon. 17, & 24, 1-3pm [5-203]

### October

- FDC: Safe Zone Certification:  
Tues. 2, 10-11:30am [2-214]
- T2EL: Using Place-Based Learning:  
Mon. 8, 2:30-3:30pm & Tues. 9, 10-11am [2-214]
- T2EL: Different Ways and Levels of Learning:  
Mon. 22, 2:30-3:30pm & Tues. 23, 10-11am [2-214]
- Assessment: Using Assessment Findings:  
Mon. 29, 2:30-3:30pm & Tues. 30, 10-11am [2-214]
- Mali'uka'ai:  
Mon. 8, 15, & 29, 1-3pm [5-203]

### November

- T2EL: Practicing Self-Care:  
Tues. 13, 10-11am [2-214] &  
Wed. 14, 2:30-3:30pm [7-533]
- T2EL: Engage Students & Clarify Goals[...]Syllabus:  
Mon. 19, 2:30-3:30pm & Tues. 20, 10-11am [2-214]
- Assessment: Sharing Our Assessment Stories:  
Mon. 26, 2:30-3:30pm & Tues. 27, 10-11am [2-214]

### December

- T2EL: The Impact of the Rail| Engaging our Students with OER, DE and Other Modalities:  
Tues. 4, 10-11am & Wed. 14, 2:30-3:30pm [2-214]
- T2EL: Next Steps for 2019/ Wrap-Up:  
Mon. 17, 2:30-3:30pm & Tues. 18, 10-11am [2-214]

This is not a comprehensive list.

Please contact Hau'oli for the *Hon'āka Hou: A Culture & Place-Based Learning Program* | jelarco@hawaii.edu

Please check the calendar at <https://www.honolulu.hawaii.edu/facdev/facdev-beta/>

and look for email announcements from our Faculty Development Committee for additional opportunities.



# Questions?

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1. Assessment Task Force
2. Assessment webpage
3. Outcome transparency
4. Assessment methods
5. Assessment evidence
6. Assessment analysis
7. Assessment Improvement

## III. Assessment and equity

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### Equity Gaining Emphasis in Assessing Student Outcomes

February 11, 2018 | :



# III. Assessment and equity

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Honolulu Community  
College  
Fact Book  
2018

### III. Assessment and equity

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- What are the types of “variability” among our students?



### III. Assessment and equity

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- What are the types of “barriers” to learning among our students?

# III. Assessment and equity





# Universal Design for Learning Guidelines





# III. Assessment and equity

Pilot study: 166 SLOs; 2,877 students

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- 73% met ILO 1 (Critical Thinking)
- 72% met ILO 2 (Information Literacy)
- 74% met ILO 3 (Effective Communication)
- 73% met ILO 4 (Quantitative Reasoning)
- 73% met ILO 5 (Career Preparation)
- 77% met ILO 6 (Community Awareness/Social Responsibility)



# Universal Design for Learning Guidelines





## IV. Assessment in action

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- Split in groups
- One note taker
- Skim through these UDL practices that are currently used in our campus
- How can you consider learner variability in your work and add flexibility to your practice?



# V. Takeaways

## Assessment:

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1. Task Force
2. Webpage
3. Outcome transparency
4. Methods
5. Evidence
6. Analysis
7. Improvement

# V. Takeaways

## Assessment:

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1. Task Force
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*Learner variability is the norm*

*Design for variability to support all learners*



# V. Takeaways

## Assessment:

- 
1. Task Force
  2. Webpage
  3. Outcome transparency
  4. Methods
  5. Evidence
  6. Analysis
  7. Improvement

*Intentionality*

*Learner variability is the norm*

*Design for variability to support all learners*



# Happy year of purposeful engagement!

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Chiara Logli, Ph.D.

Institutional Assessment Specialist

[logli@hawaii.edu](mailto:logli@hawaii.edu)