

Honolulu Community College Library
LIBRARY USER SURVEY – FALL 2016

Have you used the library this semester? (I have used services & resources in the library and/or online resources.)		
Answer Options	Response Percent	Response Count
YES	83.2%	158
NO	16.8%	32
<i>answered question</i>		190
<i>skipped question</i>		0

Do you agree or disagree with the following statements:						
Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	Not applicable	Response Count
I am generally satisfied with the hours the library is open.	66	55	18	2	2	143
I feel comfortable being in the library.	82	58	1	2	0	143
The library staff are approachable and professional.	81	56	2	2	2	143
The library website is informative and useful.	72	61	1	0	9	143
The library staff guide me to resources I can use.	72	57	1	2	11	143
I am generally satisfied with obtaining materials (books, articles, media, etc.) from other UH System libraries. (IntraSystem Loan)	68	58	4	0	13	143
<i>answered question</i>						143
<i>skipped question</i>						47

What is your status:		
Answer Options	Response Percent	Response Count
Full-time HCC student	50.0%	71
Part-time HCC student	33.1%	47
Other UH student	7.0%	10
Faculty/Staff	9.9%	14
<i>answered question</i>		142
<i>skipped question</i>		48

Do you agree or disagree with the following statements:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	Not applicable	Response Count
I usually find enough BOOKS to meet my course needs.	32	56	6	0	28	122
I usually find enough ARTICLES from the library's databases to meet my class needs.	38	57	6	0	21	122
The library's instructional sessions have increased my ability to do research and use library resources.	44	46	2	1	29	122
I am generally satisfied with the library's study areas.	55	55	5	3	4	122
The computer resources in the library contribute to my success.	52	56	2	0	12	122
I am generally satisfied with being able to print in the library.	47	48	9	0	18	122
I am generally satisfied with the library's photocopiers.	33	47	3	0	39	122
I am enrolled in a HCC distance education course (online, off-campus, or cable), and I am generally satisfied with the library resources and services available to me.	28	32	3	0	59	122
<i>answered question</i>						122
<i>skipped question</i>						68